

ustwo opens its London studio for community focused Design Surgery during London Design Festival



London design and innovation studio ustwo will open its doors to charities, community organisations, and social enterprises for **Design Surgery**, a series of live problem-solving sessions taking place as part of **London Design Festival on Tuesday 15 September**.

Hosted at ustwo's Shoreditch studio, Design Surgery will give selected organisations the opportunity to bring a live product, service, or organisational challenge and spend 90 minutes exploring it with a multidisciplinary team of ustwo designers, strategists, technologists, and product experts.

The event is designed for organisations creating positive social or environmental impact that could benefit from an outside perspective. Opportunities might include improving engagement, measuring impact, making a service more accessible, better understanding user needs, improving a digital service, deciding whether to build a new product, or exploring how AI could be used responsibly.

Participants will work collaboratively with the ustwo team to unpack the problem, challenge assumptions, and explore different ways forward. Each organisation will leave with fresh perspectives and practical next steps, alongside relevant tools, resources or introductions where useful.

Design Surgery reflects ustwo's belief that good design starts with understanding the right problem. By bringing together different disciplines and perspectives around live challenges, the event will demonstrate how design, technology, and product thinking can help organisations create meaningful and lasting impact.

Organisations interested in taking part can apply in advance, sharing details about their work and the challenge they would like to explore. A small number will then be selected to participate in the live sessions.

ustwo Design Surgery
Tuesday 15 September
ustwo London, Shoreditch
Part of London Design Festival

About ustwo

ustwo is an independent, employee-owned global digital product company that designs and builds products and experiences used by millions of people worldwide. With studios in London, Malmö, and New York, as well as remote teams in Portugal and Latin America, ustwo works at the intersection of design, technology, and strategy. ustwo uses human-centred design and deep technical expertise to build products that people stick with.

Applications:

<https://forms.gle/z2wU13VyaNvkUrUD8>

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